

Vendor overview for property managers & landlords

A one-page summary of who Zulma is, the insurance standing behind every visit, and how the professionals on the platform are verified. Prepared for vendor-approval files; certificates of insurance are issued on request.

LEGAL ENTITY

Legal name	Zulma Resources Inc. (federal corporation)
Operating name	Zulma Real Estate (Ontario registered trade name); brand: Zulma
Service region	Niagara region, Ontario: St. Catharines, Niagara Falls, Thorold, Welland, Niagara-on-the-Lake, Lincoln, Grimsby, Pelham, Fort Erie, Hamilton
Model	Marketplace platform: vetted independent professionals perform the work; Zulma coordinates booking, tracking and records.

INSURANCE

\$5M

Commercial general liability held by Zulma Resources Inc.

\$2M

Commercial general liability carried by each independent Pro, verified before their first job.

\$100K

Cyber liability coverage on the platform and its records.

Certificates	Certificates of insurance are available on request for your vendor file. Ask through the contact below; certificates come directly from the insurer's broker.
Two policies per visit	The platform policy and the professional's own policy both stand behind every job. A Pro without verified coverage cannot take work.

PROFESSIONAL VERIFICATION

Identity	Government photo-ID verification for every professional.
Background	Canadian criminal record check through Triton Canada before approval.
Per-visit record	Every job carries a booking record, timestamps, and real-time tracking while the Pro is en route.

SCOPE, PLAINLY

Residential cleaning (standard, deep, move-in/move-out, post-construction), listing-prep cleans, recurring visits, small repairs and car detailing. **Outside scope:** janitorial tenders for condo common elements, and flood, water or mould remediation. Restoration contractors dry the building; Zulma cleans what is left behind once it is confirmed dry.